

██████████
Senior Occupational Therapy Lecturer
AUT
Via email

11 March 2020

Dear ██████████

Official Information Act request

We received your Official Information Act request dated 23 August 2019. Your request asked:

Whether any work has been done alongside Housing First or other Housing organisations to build the financial capabilities of people moving into a home who fall under the definition of homelessness e.g. people who have previously been without shelter or have been in temporary accommodation?

Please accept my personal apology that our response to your request is so delayed. Last year, CFFC implemented a new IT system that included all OIA requests received through our website. This has proven not to be the best way to manage requests and we discovered your request - the only one affected - during a system review. [For your information, all OIA requests are now directed to an individual for a priority response. This is all reflected in a new, dedicated OIA page on our website: <https://www.cffc.org.nz/make-an-official-information-request/>].

In regards to your request, I can confirm that CFFC has not worked alongside Housing First or any other Housing organisations to build the financial capability of people who have been considered homeless. However, we have worked with Te Puni Kokiri to develop Sorted Kāinga Ora - a programme to support whānau take the step of buying their own home. The programme comprises eight 2-hour workshops on key financial areas such goal-setting, financial planning, budgeting, managing spending, managing debt, saving and buying a house. The programme is funded by Te Puni Kokiri, and is detailed on their website: <https://tpk.govt.nz/en/whakamahia/maori-housing-network>.

When we contacted you last week to discuss the late discovery of your request, you made a further request dated 4 March 2020. You asked:

Whether any work has been done around building financial capability for the women in Mason clinic both whilst they are there and as they transition into the community and new homes? The government has done some work around improving the benefits for our homeless and mental health communities but are there tools to actually build skills in financial capabilities for these vulnerable groups?

I can confirm that CFFC has not undertaken any work in financial capability for women in the Mason clinic or any other similar facilities. We do have one particular financial capability building programme that targets problem gamblers. The evaluation of these programmes is available on the Ministry of Health website.

The 2016 pilot programme:

<https://www.health.govt.nz/publication/sorted-whanau-study-financial-capability-education-and-problem-gambling>

The 2019 programme extension:

<https://www.health.govt.nz/publication/evaluation-report-sorted-whanau-financial-capability-pilot>

You have the right to refer this response to the Ombudsman if you are dissatisfied with it. More information on how to do this is [here](#). CFFC proactively releases information in accordance with the Government's

commitment to the Open Government Partnership National Action Plan. This includes publishing responses to requests for information under the OIA. Please note that this response (with your name removed) will be published on the CFFC website shortly and will remain on our website for 12 months.

Once again, my sincere apologies for the delay in responding to you.

Yours sincerely



Jane Wrightson
RETIREMENT COMMISSIONER